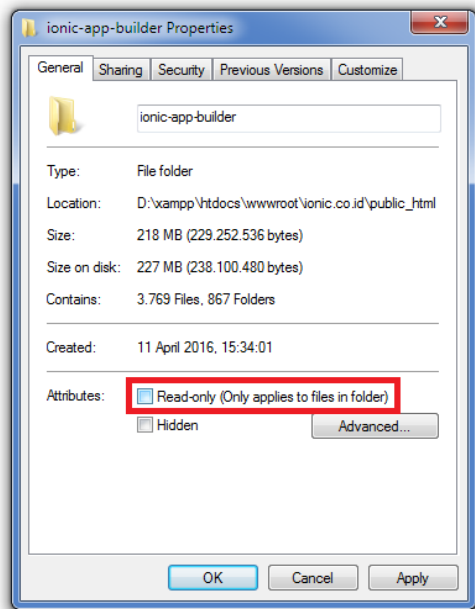


TROUBLESHOOTING FAILED ACTIVATION ON WINDOWS

1. After unzip ionic-app-builder.zip and copying to localhost folder (htdocs/public_html), change permission folder and files:

Click right folder and click **properties**, then **uncheck readonly** checkbox



2. Run browser, access **ionic-app-builder**, will be redirect to **setup.php**
3. Check connection:

<code>file_get_contents</code>	Available	OK	
<code>Connect ihsana.com</code>	Allow	OK	if ihsana.com is not OK then use SERVER1
<code>Connect ihsana.net</code>	Allow	OK	if ihsana.net is not OK then use SERVER2
<code>DIR /projects/</code>	Writable	OK	
<code>DIR /projects</code> <code>/digital_products/</code>	Writable	OK	

And `file_get_contents` also is OK.

4. Go to **Product Activation Tab**, click **SERVER 1** or **SERVER 2**
5. Complete the fields and click Register

SERVER 1SERVER 2

Please complete product activation as below.

Installation Code

Envato Market

Username on Market

please enter the correct username on market.

Email

This email will be used for helpdesk

Envato Purchase Code

Please enter the correct purchase code, [get it here.](#)

- If Activation is failed, **you still can use manual activation**, manual activation menu is available when first step is failed.
- Click get **activation** code then copy paste code to field **Activation code**.

Manual Activation

If you fail to use the activation menu at the top, you can try a manual activation

Activation Code

If empty will try to use the automatic activation, if filled please click for [get activation code](#)

Register

- Then click **Register**
- If Activation still failed, please delete and try unzip ionic-app-builder.zip file again.